

Reform of the enterprise communication system

iPECS
Your Communications Solution

 300 – 600 Ext.

 Enterprise

 iPECS UCP

 HongQi Pharmaceutical



About the client

Founded in 1964, the medical institute, HongQi Pharmaceutical, is an enterprise grade facility, located in ShenYang, China. Covering an area of approximately 65,000 square meters. This facility focuses mainly on producing tablets and capsules for the medical industry as well as research and development on future medications.

<http://www.hongqipharma.com/>

Summary

The company has had a long history in this facility being founded in 1964. Renewal of its communication system to an all IP infrastructure was on one of their requirements with the consideration of mobility features. The iPECS UCP provided such an environment that can cover their immediate needs using a UCP600 port system with the ability for capacity expansion. Utilizing the iPECS UCS functions, the multi-media collaboration application tool elevates their productivity, giving the ability to move freely throughout the facility on any device. With the ability to use 3G and 4G as well as Wi-Fi connections the mobility support was expected to be seamless. The LIP-9000 series telephone sets provide the IP telephony required and will integrate with their existing "Door Opening System" for their daily business operation.

Challenge

Given the facility size being so big, it was required for the communication system to enhance their productivity and efficiency. They were searching for a solution that could reduce the cost of its business communication services and at the same time to greatly elevate their business performance from it. Their expectation of such a solution required an all IP communications solution with mobility functionality. The iPECS UCP system was recommended for their solution utilizing the LIP-9000 series handsets along with the iPECS UCS mobility solution to satisfy all requirements that they had.

Products

Platform

- iPECS UCP

Terminal

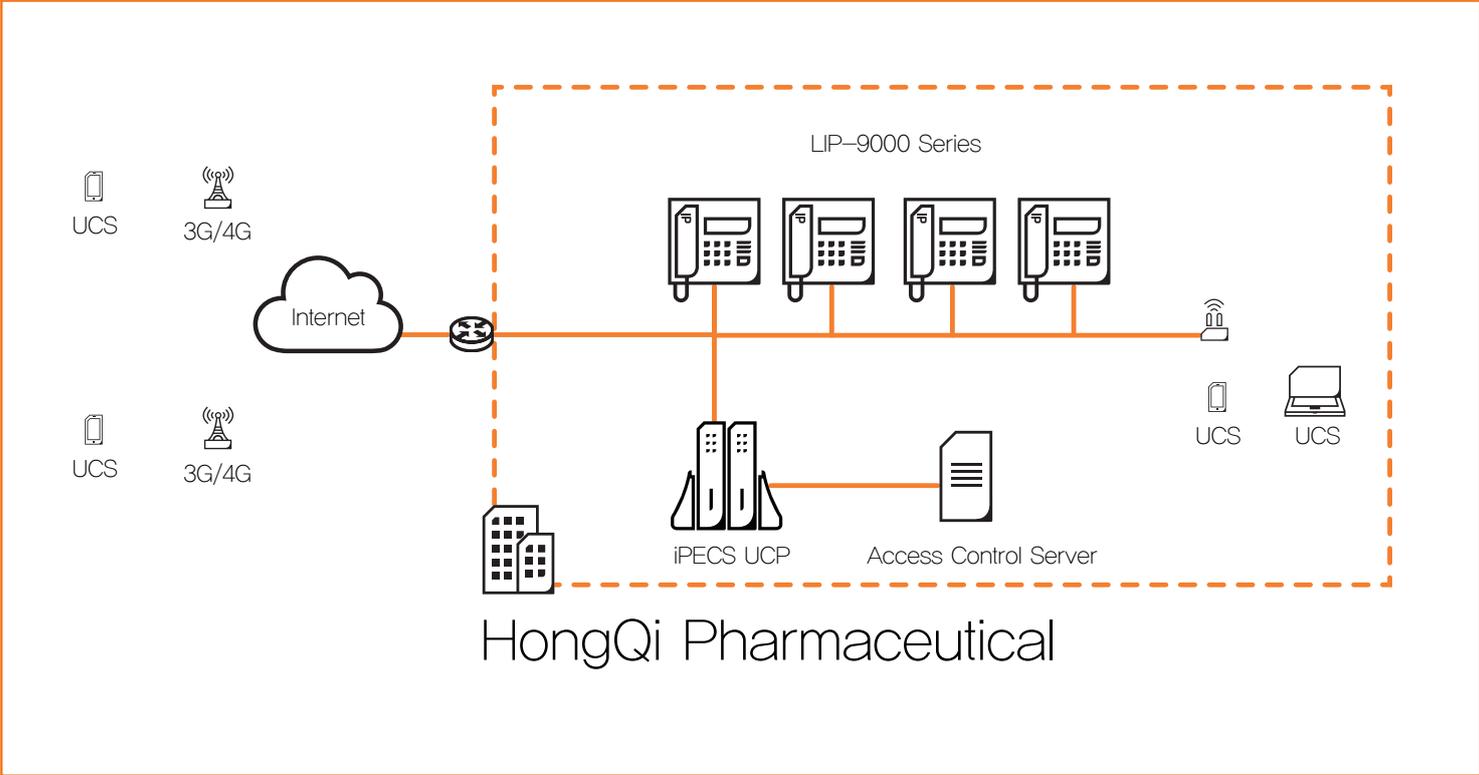
- LIP-9000 series

Application

- iPECS UCS



All-IP, mobile integration solution



Solution

- iPECS UCP600 was installed for the all IP infrastructure solution.
- LIP-9000 series were deployed with integration to their 'Open Door' Access Control Server.
- iPECS UCS was deployed to provide mobility using 3G, 4G as well as Wi-Fi environments.

Benefits

iPECS UCP600 platform provides up to 600 system ports and is available for a larger capacity expansion fully meeting the daily communication needs of the customer. The LIP-9000 series, utilizing integration to the 'Open Door' feature, at HongQi Pharmaceutical allows the phones to be used as an entrance phone which now provides them an up-to date full operating IP environment. The iPECS UCS also enhanced the workforces ability to better communicate using all forms of media including audio, video, IM and etc on any mobile device. It was an efficient investment for its diverse business environment. With these easy communication application tools for collaboration, it will greatly improve our productivity.