

# Empower the Way You Communicate with iPECS eMG

**iPECS**  
Your Communications Solution

 100 ~ 300 Ext. |  Education |  iPECS eMG |  REPÚBLICA PORTUGUESA |  Fernando Namora AGRUPAMENTO DE ESCOLAS | **Fernando Namora School Campus**



## About the client

The Fernando Namora School Campus is a Lisbon group, of four schools and one kindergarten. It was founded in year 2013, with integration of Elementary & Secondary Schools of Brandoa, Sacadura Cabral, Sophia de Mello Breyner Andresen, which are located on the Encosta do Sol parish. The group has more than 2,500 students with approximately 100 under the age of six years old currently enrolled.

[www.aefn.pt](http://www.aefn.pt)

## Summary

The Fernando Namora School Campus was in need of a communication system that could bring them in to the latest technology and functionalities such as IP and mobility to improve productivity and collaboration. They also needed seamless communication among their 4 schools and a kindergarten. The Fernando Namora School Campus was satisfied with Ericsson-LG Enterprise iPECS eMG's rich feature set and has selected it as their perfect platform for their unified communications solution on their multi-site network.

## Challenge

With four main buildings in different locations, the Fernando Namora Campus was looking for a communication system that could use their existing data network to deploy voice over IP between their buildings leveraging their existing data investment. Each building had a different and older communications system with too many public lines and no way to call between systems without costs. Using the iPECS eMG80 with its own base license and great feature set made the difference, it allowed them to implement internal calls between systems and aggregate their existing public lines for further costs savings.

## Products

### System

- iPECS eMG80

### Terminal

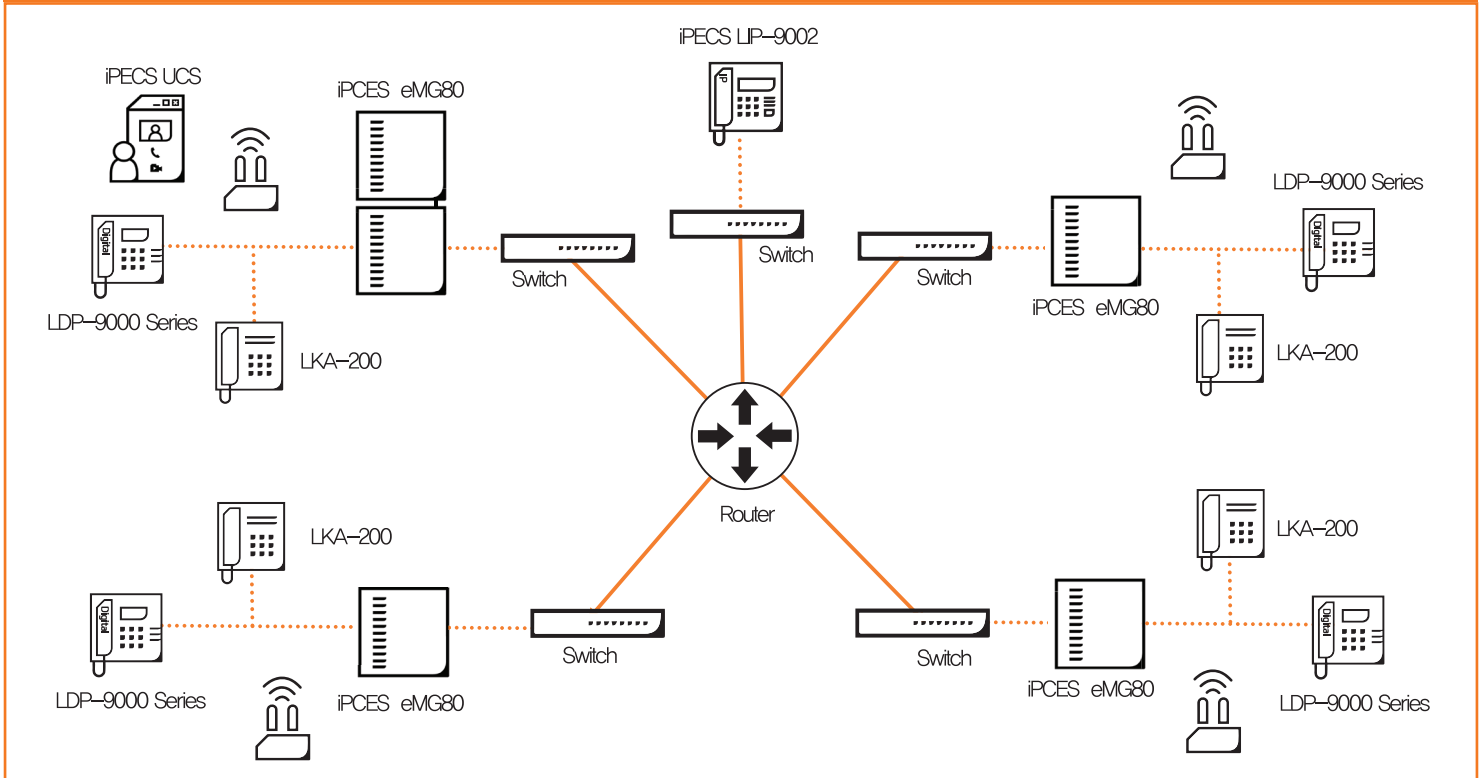
- LDP-9000 Series
- LKA-200 Series
- LIP-9000 Series

### Application

- iPECS UCS Desktop Client
- Voice-mail to e-mail
- Auto-Attendant



## Delivering Communication through an innovative platform



### Solution

The customer chose the reliable and scalable iPECS eMG80 as it catered for all of the Campus current needs, while also giving them the flexibility they need to grow in the future. With the iPECS eMG80, Fernando Namora School Campus had procured 50 of the LKA-200 single line telephones, 12 of the LDP-9000 Digital telephones and 2 of iPECS UCS Mobile Client and a couple LIP-9000 IP telephones. Implementing the IP network allows them to call internally between buildings. With the built in auto-attendant services, they were able to set some welcome and queue messages for incoming calls, giving callers much better service when waiting for operators' answer.

### Benefits

Thanks to the iPECS eMG80 systems, Fernando Namora School Campus now has a feature-rich communications system which has transformed the way they communicate and collaborate. The operators now have greater visibility of incoming calls with distinctive ring tones and the possibility to easily transfer calls using the flexible keys of the LDP-9000 Digital Telephones. The mobility provided by iPECS UCS Mobile Client along with the existing Wi-Fi network throughout the campus allows the maintenance workers easily be reached wherever they are on campus. With LIP-9000 IP Telephones installed, they have increased accessibility of the communication to the Kindergarten and throughout the campus reducing the costs with previous public lines. Moreover, the iPECS eMG80 systems have provided the Campus with the ability they need to grow in the future.