

iPECS provides factory multi-site communication solution

About the client

Located in the industrial zone of MEDZ in Jorf Lasfar, Riva Industries is a model unit benefiting from the best technologies of the world iron and steel sector, similar to those implanted very recently around the Mediterranean, Asian and American. Riva Industries offers a diversified range of products, meeting all national needs: construction steels for housing, commercial and tourist complexes and motorway and port infrastructures: a guarantee of security for a guaranteed and sustainable development.

<http://rivaindustriesmaroc.com>

Summary

iPECS UCP was chosen as the ideal solution to meet the multi-site and scalability needs demanded by Riva Industries. Ericsson-LG Enterprise enabled 4 remote sites to be interconnected and provided end-users with seamless communication, empowering Riva Industries to improve productivity and give employees better communication service.

Challenge

The client required the system to be flexible and easily expandable so increasing the capacity of telephony lines in its factory the four different sites could be easily achieved. With their old outdated system, it was impossible to increase the capacity as they had already reached its maximum capacity. The client's environment had long haul analog lines already installed between sites and wanted to reuse the existing infrastructure for their communication solution. At the same time the analog telephony needed to be centrally connected for central management through optical fiber. All the requirements had to be met and done in a simple economical way that guaranteed reliability and future proof their end to end portfolio for supporting future additional upgrades.

Product

Platform

- iPECS UCP

Application

- Voice mail feature
- iPECS UCS

Terminal

- LDP-9200 series
- LKA series



Under 100 Ext.



Corporate



iPECS UCP



Riva Industries
Jorf LASfar



Riva
Industries
Jorf LAsfar

"Thanks to iPECS solutions' unique central management and administration interface, site maintenance became an absolute easy task."

— Mr. Abdelmajid BELMEKK, Chief Executive Officer of Riva Industries Jorf LAsfar

Solution

- iPECS UCP was deployed for four different multi-sites and enabled centralized managements
- iPECS UCP had analog gateways for hybrid solution which provides all technology compatibility
- Voice mail features for recording messages
- iPECS UCS for providing mobility for better internal and external communications

Benefits

The client now benefits from a hybrid communications system that supports all analog, digital and IP technologies. In addition to the easy telephony connections, iPECS UCS enabled mobility for employee to freely communicate anytime anywhere. The multi-site connection and central management came to be the biggest benefit testified by the client.

- Easy collaboration through real-time presence
- Mobility through iPECS UCS
- 4 multi-sites interconnected and centrally managed
- Stable and reliable communication solution that supports all communication technologies
- Easily scalable and future proofed for additional investment on communication solutions